



Aims & Objectives

Service Name

Step Up (Housing, Employability & Community Support Services) Ltd

Address (Head Office)

Lock 9 Cottage, The Maltings, Falkirk, FK1 5BW

Organisation/Provider Information

Step Up (Housing, Employability & Community Support Services) Ltd was established in 2013 and was set up by Craig Devlin & Katrina MacVicar who are both joint company directors for Step Up (Housing, Employability & Community Support Services) Ltd. The organisation has a registered office which is not the organisations Head Office: 2 Melville Street, Falkirk, Scotland, FK1 1HZ

Step Up (Housing, Employability & Community Support Services) Ltd is registered with Companies House (SC702998).

Step Up holds Care Inspectorate registration to provide Care at Home services and Housing Support services and the Registered Manager for the organisation is Pamela Vass (Area Service Manager).

Description of Service

Step Up is a private owned organisation, based in the Forth Valley area of Scotland. Step Up operates across three local authority areas which are: Falkirk, Clackmannanshire & Stirling.

Step Up is a provider that are experienced in delivering supports to people at risk of homelessness, adults who have mental health issues and physical disabilities, and older adults living in their own homes. Step Up has particular experience of working with care-experienced young people who are at risk of social, economic and educational disadvantage.

Mission

Our mission is to enhance people's quality of life by providing meaningful, personalised support in their own home and in the community.

Aims

Step Up aims to enhance people's wellbeing by providing opportunities to improve and enhance their life quality, their living environment, and their personal relationships.

In both our housing support and community care service, we aim to provide excellent advice, high quality care and dignified support to adults who may be at risk of becoming homeless, or who may have mental health issues or physical disabilities that could impact their ability to live independently.

Through our housing support service, we aim to reduce our young people's barriers to employment and reduce their experience of social exclusion and poverty. We do this by supporting them to develop the skills required to live independently, by building relationships built upon mutual respect and by empowering the people that we support to participate fully in the wider community.

Objectives

Step Up aims to support people by empowering them to make positive choices about their own lives through these objectives:

Promoting Personal Support Needs

- Meeting their personal support needs.
- Identifying and meeting people's throughcare and aftercare needs.
- Identifying and meeting people's community care needs.
- Providing and participating in appropriate care planning, review and assessment whilst ensuring the person is central to these processes.
- Promoting a holistic and integrated approach to their needs.
- Managing risk and ensuring that procedures and arrangements are in place to assess risk and review and monitor people who may be a potential risk to themselves or others.

Promoting Inclusion

- Promoting people's involvement in every aspect of their life to ensure they fully participate and contribute to the development (and ongoing development) of their support plans.
- Promote people's participation in their wider community and develop their social interaction.

Supporting a quality and nurturing environment

- Ensuring people are offered suitable housing options and appropriate levels of support to meet their individual needs when receiving housing support.
- Ensuring that all people that we support are living in good quality environments.
- Supporting development of their skills, confidence and self-esteem.
- Offering people financial support and guidance during their transition to adulthood and independence.

Developing people to be effective contributors

- Developing life management and independent living skills.
- Supporting people to engage with their wider community despite perceived or actual challenges they face.
- Supporting people to be healthy and well in every aspect of their lives.
- Supporting people to achieve their educational, training or employment options where appropriate.

Values

